

Press Release

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Identification Services Bureau provides application service for all kinds of certificate at Government Services Centre

To be in line with the idea of “one-stop service” of the Special Administrative Region Government, the Identification Services Bureau (DSI) has set up service counter and self-service kiosk at the Government Services Centre in Areia Preta since 2009 and continuously increases service items. Starting from today, DSI’s counter on the second floor in the above-mentioned location provides application service for all kinds of certificate in the area of identification, and self-service for the application for the Certificate of Personal Data is also added to the self-service area.

The newly-added application services are the Certificate of Personal Data (including the certificate of documents authentication and the certificate of having no children in Macao), the Certificate of Kinship, the Certificate of Residence, the Certificate of Entitlement to the Right of Abode and the Certificate of Nationality. Moreover, the self-service area also provides the self-service for the application for the Certificate of Personal Data (such service is not applicable to persons who are renewing their Macao SAR Resident Identity Card and persons who need to apply for the certificate of documents authentication, the certificate of having no children in Macao or the certificate for proving other identification documents which had ever been held or submitted by the applicants).

At present, all kinds of certificate issued by DSI can be applied at the Government Services Bureau in Areia Preta. Except that the applicants of the Certificate of Entitlement to the Right of Abode need to collect the certificate at DSI located at the China Plaza in “Avenida de Praia Grande”, other applicants who have completed their applications (including applications lodged at self-service kiosks) at the above-mentioned location can collect their documents or certificates in the same place.

In addition, citizens can apply for the Certificate of Criminal Record, renewal of permanent resident identity card, SAR Passport, SAR Travel Permit, Travel Permit to

HKSAR, modification of contact information, authentication of identity card, enrollment for using Hong Kong e-Channel as well as making appointment and obtaining tag number for lodging applications at DSI located at the China Plaza in “Avenida de Praia Grande”.

DSI will continue to study the possibility of providing more services at the Government Services Centre, so as to provide greater convenience for citizens to use DSI services.



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Self-service area on the second floor of the Government Services Centre